Creating an Internal Elevator Pitch to Support Voice Initiatives

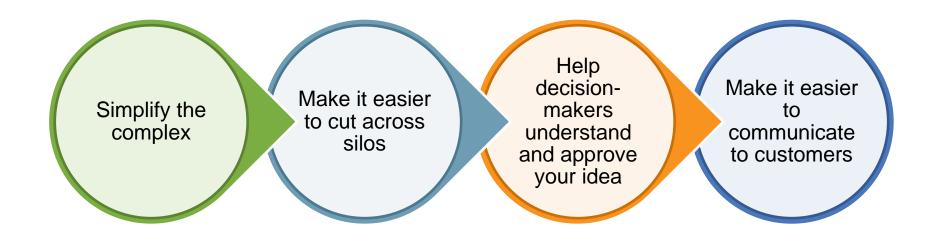


Fall 2019 E Source Virtual Assistant Summit

What is an elevator pitch?

- A quick and easy way to explain what you do (or would like to do) and why it's important and worthwhile
- In this context, the pitch will take the following general format:
 - We want to build [functionality] to help our customers [solve a problem] so that we can achieve [goals], and to do this we need [resources].

Why do this?

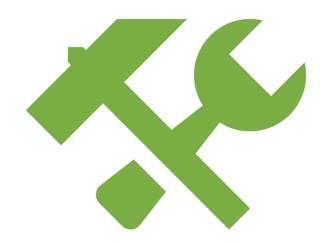


Time to ideate!



Source: iStock

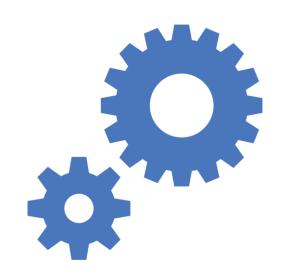
First off, what's the biggest problem we want to help our customers solve?



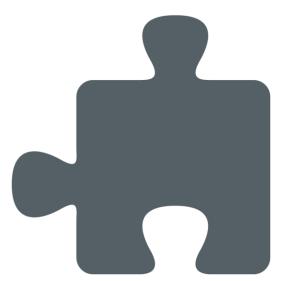
How might this help meet existing utility goals?



What functionality can help meet both these needs?



What are the biggest resource constraints to creating that functionality?



Time to put it all together

"We want to build [functionality] to help our customers [solve a problem] so that we can achieve [goals], and to do this we need [resources]."

