

# Is performance-based regulation the future of the utility business model?

Bill LeBlanc, Senior Adviser, E Source

Karl R. Rábago, Principal, Rábago Energy LLC



# How it started

## A toolkit for utilities and stakeholders considering regulatory reforms

- **Karl R. Rábago**, principal, Rábago Energy LLC
- **Dan Cross-Call**, former principal at Rocky Mountain Institute and director of market development and regulatory innovation at Uplight
- **Doug Scott**, vice president for electricity and efficiency at the Great Plains Institute
- **James Griffin**, commissioner and chair of the State of Hawaii Public Utilities Commission

## [Performance-based regulatory strategies to accelerate beneficial electrification](#)



## Performance-based regulatory strategies to accelerate beneficial electrification

By Jesse Hitchcock, Meryl Compton, Bill LeBlanc, Steven Day

March 30, 2022

### Key takeaways

- States are increasingly required to advance beneficial electrification, and policy changes like performance-based regulation (PBR) can help.
- Using PBR shifts the regulatory focus toward long-term, societal benefits.
- PBR can align societal goals with the utility's business goals. For example, beneficial electrification can achieve societal goals like reducing carbon while also meeting utility goals.
- Even if PBR isn't feasible now, utilities can take small steps to support beneficial electrification and pursue larger regulatory reforms.

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[How to rethink the utility incentive structure with PBR](#)

[How PBR can advance beneficial electrification](#)

[How to design a roadmap for a new regulatory framework](#)

[Acknowledgments](#)

# What we learned

- States are increasingly required to advance beneficial electrification, and policy changes like performance-based regulation (PBR) can help.
- Using PBR shifts the regulatory focus toward long-term, societal benefits.
- PBR can align societal goals with the utility's business goals.
- Regulatory innovation takes time! Utilities can take small steps to support beneficial electrification and pursue larger regulatory reforms.

“

There was a mindset of acknowledging that the world is changing and exploring how the utility business model could change to meet that.

*—Doug Scott, vice president of electricity and efficiency at the energy consultancy Great Plains Institute*

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# Outline for today



## Why PBR, and why now?

Challenges with traditional regulation and how a performance-based strategy can help



## The bad (and good!) news about PBR

Key takeaways and lessons learned from other states



## Discussion and Q&A

Audience questions welcome!

# Speaker introductions



**Bill LeBlanc**

Senior Adviser, E Source

President, LeBlanc Energy Innovation



**Karl R. Rábago**

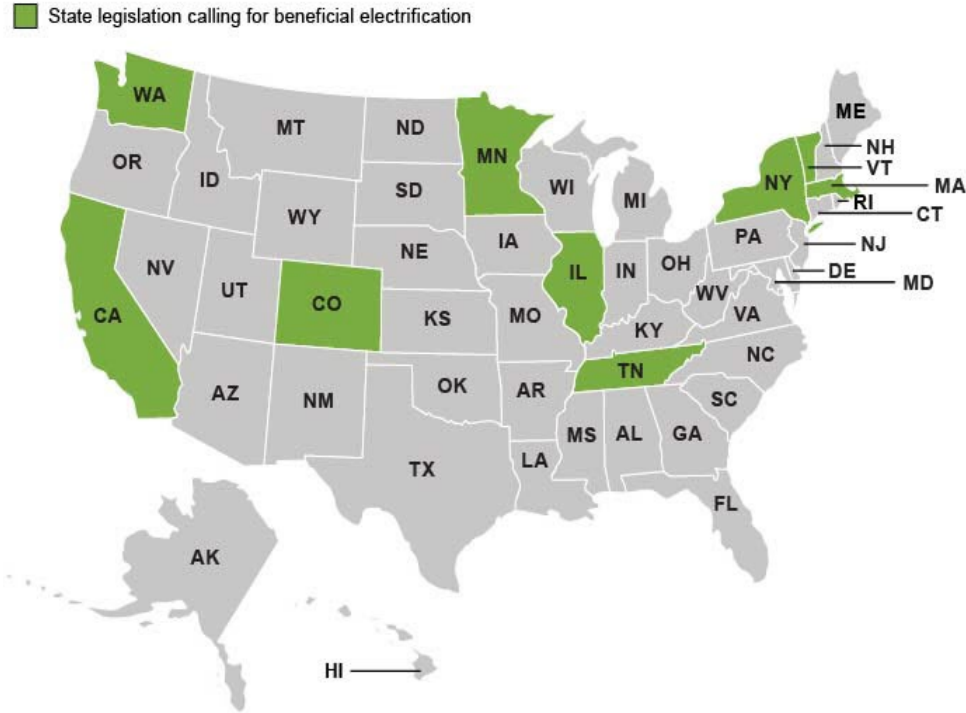
Principal, Rábago Energy LLC



# Why PBR, and why now?



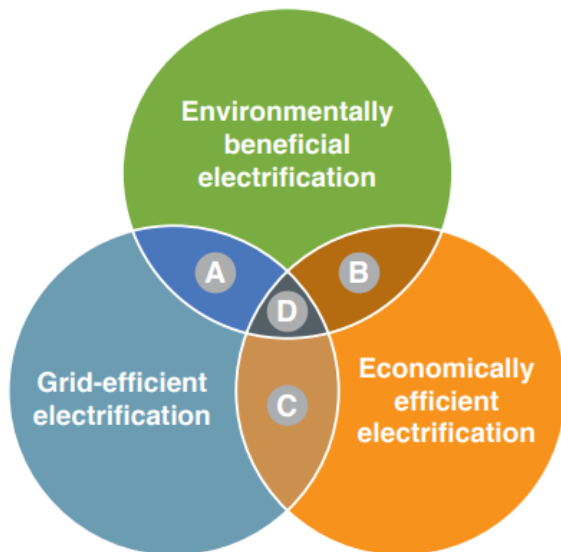
**Beneficial electrification mandates are becoming more common, but these programs don't always fit into the traditional regulatory "box"**



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# The E Source beneficial electrification framework

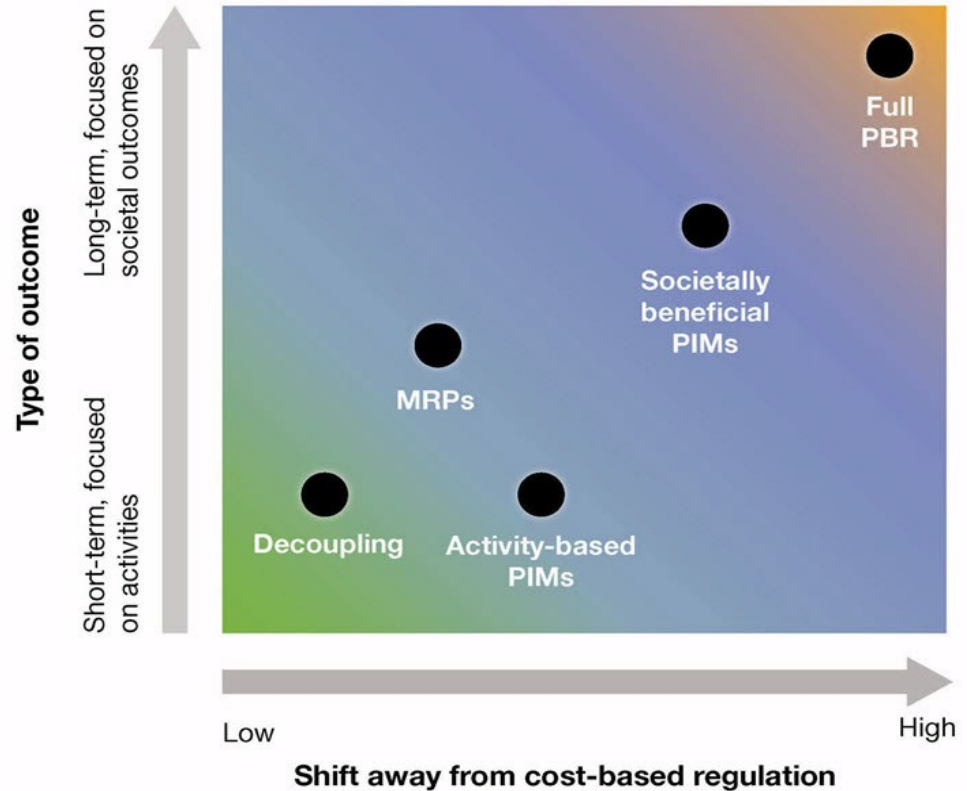


- A** Less carbon and lower rates for nonparticipants
- B** Less carbon and lower bills
- C** Lower rates and lower bills
- D** Carbon, rates, and bills are all reduced

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## How PBR components contribute to shifting utility goals

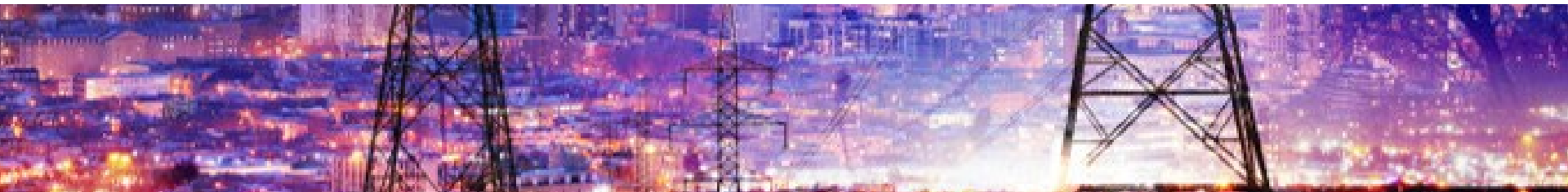
- Some components such as activity-focused performance incentive mechanisms (PIMs) or multiyear rate plans (MRPs) can shift the utility's focus slightly.
- Full PBR incorporates several components and ties the utility business model to PIMs with high-level societal outcomes.



**Note:** MPRs = multiyear rate plans; PBR = performance based regulation; PIMs = performance incentive mechanisms. © E Source



# The bad (and good!) news about PBR



# The bad news and the good news ...

## Bad

The climb to PBR is steep

PBR proposals are easy to critique

The low-hanging fruit has been captured by regulations and standards

Utilities rarely control all the determinants of performance

Total rate base could shrink with productivity improvements

## Good

The climb to PBR is long

Everyone (nearly) seems ready to collaborate

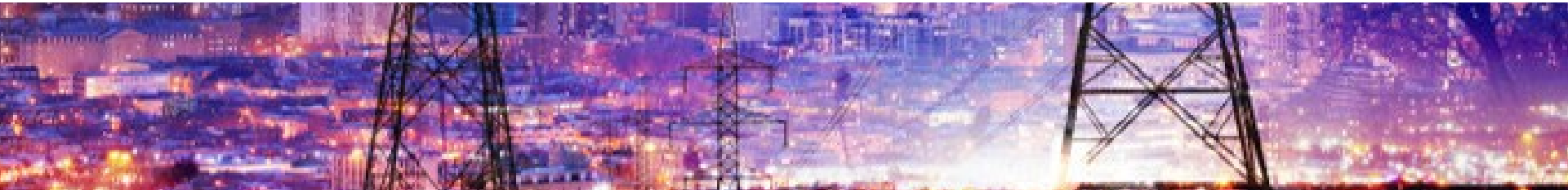
There is surprisingly little low-hanging fruit

They never have, but they powerfully influence the climate

Earnings per share can grow beyond those from traditional ROE



# Discussion and Q&A



# Conclusion

- Many states are directing utilities to incorporate PBR components into their regulatory process
  - Illinois, North Carolina, Connecticut, and Maryland
- Whether utilities are leading the charge or dipping a toe in the water, the benefits of regulatory reform need to be clear and actionable
- Incorporating PBR components can give utilities more flexibility and reduce regulatory burden in the long term

You need lots of time to lay the groundwork and thoroughly understand all the options and their impact. There can be a lot of trepidation and uncertainty about overhauling the regulatory framework, **but it's still something to explore and be bold with.**

—Commissioner James Griffin, Hawaii  
PUC

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# Contact us



## Bill LeBlanc

Senior Adviser, E Source

President, LeBlanc Energy Innovation

[bill\\_leblanc@esource.com](mailto:bill_leblanc@esource.com)



## Meryl Compton

Data Analyst

Customer Energy Solutions

E Source

[meryl\\_compton@esource.com](mailto:meryl_compton@esource.com)



## Karl R. Rábago

Principal

Rábago Energy LLC

[karl@rabagoenergy.com](mailto:karl@rabagoenergy.com)



## Jesse Hitchcock

Senior Analyst

Customer Energy Solutions

E Source

[jesse\\_hitchcock@esource.com](mailto:jesse_hitchcock@esource.com)

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