

National Workshop
Equity in a Clean Energy
Economy

August 25th – 26th, 2023









Women In Energy & Equity Executive Panel



Karen Sparkman
Vice President



Latisha Hill
Vice President Community
& Economic Vitality



Nadia El Mallakh
Vice President



Sheila Pressley
Chief Customer Officer

Moderator



Tammy McLeod

President & CEO







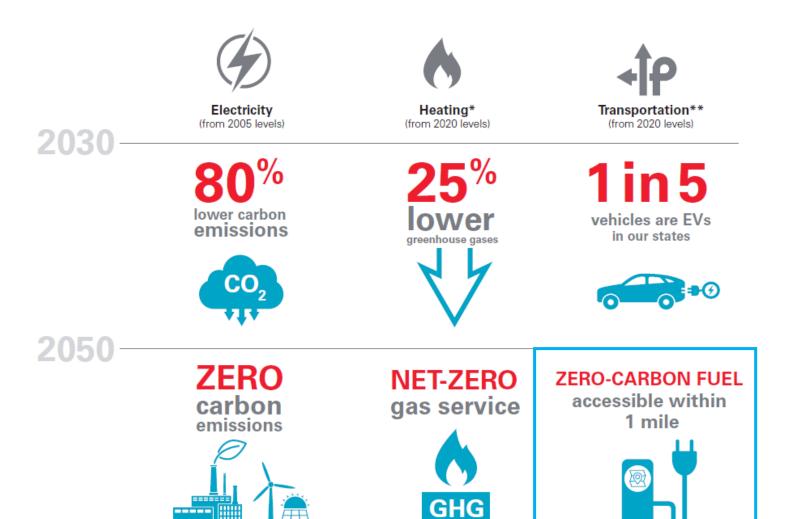






Net-Zero Energy Provider by 2050

Goals that cover all the ways our customers use energy



^{*}Spans natural gas supply, delivery and customer use



^{**}Includes the Xcel Energy fleet; zero-carbon fuel is electricity or other clean energy

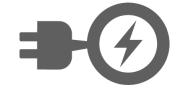
Clean Transportation Vision

Our Vision is to enable one out of five vehicles in the areas we serve to be electric by 2030 and all vehicles to run on carbon-free electricity or other clean energy by 2050



ZERO CARBON ENERGY

Provide the fueling infrastructure and energy system to run all vehicles on carbon-free electricity or other clean energy



EASY CHARGING

All customers can conveniently access affordable EV charging at home or within one mile of home



ACCESS

Underserved communities can participate in our programs and the related economic development benefits



XCEL ENERGY FLEET

Our entire fleet runs on carbon free electricity or other clean energy

Achieving the Vision – 2030 Benefits

Enabling one out of five vehicles in the areas we serve to be electric by 2030 delivers significant benefits



\$1 BILLION

In customer fuel savings annually by 2030



\$1 OR LESS PER GALLON (EQUIVALENT)

To drive an EV with Xcel Energy's low, off-peak electricity prices at home



5 MILLION TONS OF CARBON EMISSIONS

Eliminated annually by 2030 with our clean energy



ACCESS

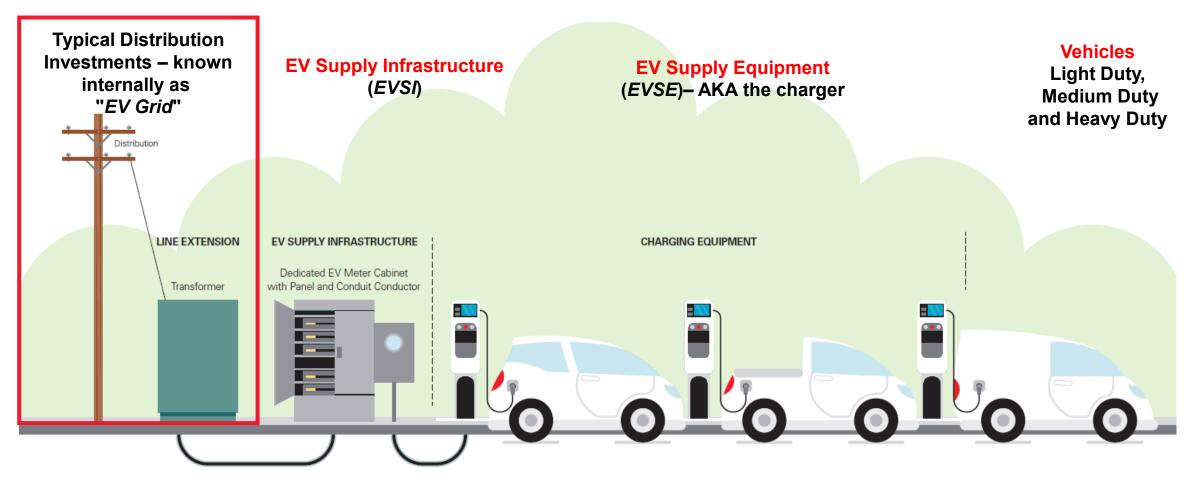
Holistic programs and infrastructure for all customers at home, work and on the go

Note that one out of five vehicles being electric by 2030 is the equivalent to at least 1.5 million EVs on our roads

CURRENT PROGRAMS

Brief overview of current EV programs in our states

Overview – EV Ecosystem and Terminology



Xcel Energy Residential EV Programs - Overview









EV Accelerate At Home (EVAAH)

- Xcel Energy installs and maintains a Level 2 (L2) charger
- Monthly fee of \$12-\$17 (varies by state) on bill with no upfront cost
- ChargePoint, Enel X L2

Optimize Your Charge (OYC)

- Rewards customers for charging at times that benefit the grid
- \$50 annual credit for charging off peak

Charger & Wiring Rebate

- Applies to home wiring or L2 charger
- \$500 (market) or \$1,300 - \$2,500 for income-qualified (IQ) customers
- Up front if in EVAAH

EV Purchase/Lease Rebate

- Reduces the cost of an EV for IQ only
- New EVs \$5,500, preowned EVs \$3,000
- Network dealers can provide at point of sale









Minnesota New Mexico Wisconsin







Colorado









Colorado





New Mexico



Colorado

Xcel Energy Commercial EV Programs - Overview











Fleet Advisory Program (FEAP)

- Fleet suitability assessment, data analysis and advisory services
- Free of charge

Electric Vehicle Supply Infrastructure (EVSI)*

- No-cost advisory and turnkey services for fleet, workplace, community charging hubs, and multifamily buildings
- Includes design and construction of EVSI (but not chargers)

Charger Service (EVSE)*

 Option to pay a monthly fee for an Xcel Energy owned L2 charger for multifamily, fleet, and workplace customers

New Construction & Small Business Rebate

- New construction allowance of \$2,000/ port to support new multifamily construction for EV ready parking spots
- Rebate of \$2,500 for wiring costs for Small Businesses

Rebates for Income Qualified (IQ) & High Emissions Communities (HEC)

- IQ fleets & workplaces \$2,200 per L2 port and \$45,000 per DCFC
- IQ/HEC Community Hubs \$8,800 for 4 L2 ports & \$31,200 for DCFC
- IQ/HEC multifamily \$2,200 per port
- IQ/HEC small businesses \$2,000 per L2 port



Colorado



New Mexico



Minnesota



Wisconsin



Colorado



New Mexico *



Minnesota Colorado



Wisconsin

Minnesota *



Colorado



Colorado

*Program currently available for some but not all charging use cases

© 2022 Xcel Energy

Equity in Utilities



Sheila Pressley
Chief Customer Officer



Executive Leadership Team



Jay Stowe, Managing Director and CEO



Raynetta Marshall, Chief Operating Officer



Sheila Pressley, Chief Customer Officer



Laura Schepis, Chief External Affairs Officer



Ted Phillips, Chief Financial Officer



Jody Brooks, Chief Administrative Officer



Laura Dutton
Chief Strategy Officer

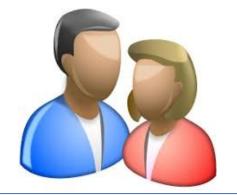


L. David Emanuel Chief Human Resources Officer





Jacksonville experienced the ninth highest population growth in the U.S. - topping all Florida cities.



	BIG	GEST RENT INCREASE	Percentage increase in median rent 2019-2022	Dollar increase in median rent 2019-2022	Median rent 2022	Median rent 2019
	1.	Sacramento-Roseville-Folsom, California	25.3%	\$369	\$1,830	\$1,461
	2.	Las Vegas-Henderson-Paradise, Nevada	24.8%	\$295	\$1,485	\$1,190
	3.	Salt Lake City, Utah	24.6%	\$291	\$1,475	\$1,184
	4.	Phoenix-Mesa-Chandler, Arizona	22.3%	\$283	\$1,553	\$1,270
	5.	Jacksonville	22.0%	\$255	\$1,414	\$1,159
	6.	Riverside-San Bernardino-Ontario, California	21.6%	\$327	\$1,842	\$1,515
	7.	Orlando-Kissimmee-Sanford	20.3%	\$281	\$1,663	\$1,382
	8.	Tampa-St.Petersburg-Clearwater	20.0%	\$252	\$1,511	\$1,259
	9.	Portland-Vancouver-Hillsboro, OreWash.	19.4%	\$314	\$1,932	\$1,618
	10	Fresno, California	19.3%	\$216	\$1,337	\$1,121
					Sourc	e: Stessa.com





Jacksonville's red-lined neighborhoods get almost 10 degrees hotter during summer than the green areas 87% are homeowners

Income: 50% earn \$70K+/year

Highest electric, water & sewer usage

Highest alert enrollment rate (97.88%)

More likely than other segments to have participated in solar, EE & electrification rebate

High Service Dependency Low Service Dependency

96% are renters

High social media & internet engagement

Lowest alert enrollment rate (92.14%)

Income: 79% earn below \$70K/year

4.64% have had a writeoff

Youngest Median age: 38

Equity provides solutions to individuals who have unique needs, isolating none.

Engagement in JEA Programs

So —	olar Net Metering: Enrolled	EE Measures: Previous	Elec. Rebate Program: Past Participant	Drive Electric BYOC
Service Callers	0.40%	0.70%	0.40%	0.08%
High Usage Callers	1.04%	1.42%	1.04%	0.17%
Low Maintenance Calle	ers 0.71%	0.70%	0.71%	0.09%
Assistance Callers	0.18%	0.36%	0.18%	0.03%
Super Callers	0.01%	0.27%	0.01%	0.00%

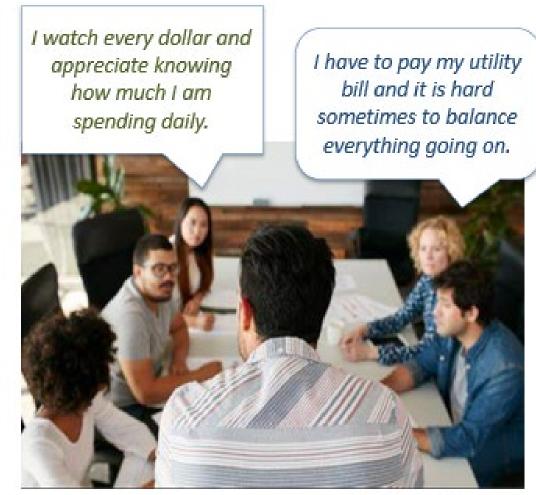
Community Solar

- Program began June 2017
- Target Customer: Residential Non-PV willing or capable
- Economical way for solar participation
- Customer choses participation level
- Energy supplied from 8 JEA solar farms
- Price is \$0.075 vs \$0.0425/kWh



Prepay

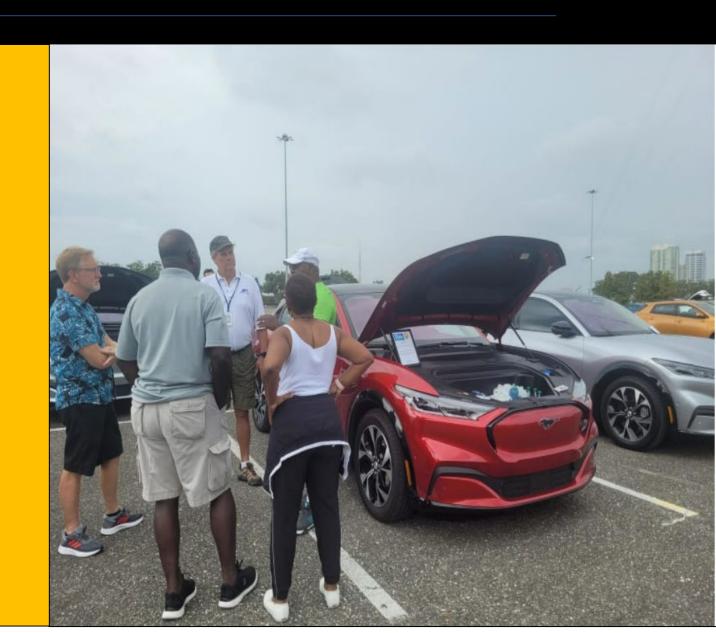
- Decrease in consumption in both the actual kWh and the weather normalized kWh
- Excludes disconnection periods
- The actual effect on consumption is a 7.3% reduction.
- The weather-normalized effect is a 6.6% reduction in consumption.
- Savings are consistent across income segments



JEA Focus Groups 2022

Rebates

- Solar Water Heaters
- Toilet Replacement
- Lighting
- Attic Insulation
- Heating and Cooling
- Plug-in Electric Vehicles





& Advisory Firm Company **Sustomer Insights** An E

Contacts

Jamie Wimberly
SVP, E Source
Jamie_wimberly@esource.com

DEFG, An E Source Company, is a customer insights and advisory firm in the utility space. Through collaborative research, data analysis and peer-to-peer networking, we help our clients achieve ways to better serve their customers.