



Low Income Energy Issues Forum

Annual meeting

February 8–9, 2023 | Jacksonville, Florida



This annual meeting brings together utilities, state regulatory commissioners, and consumer advocates to work toward innovative and integrated policies and approaches that help low-income customers manage their utility bills.

Hosted by 
Building Community®

[Register here](#)

Due to security at JEA, the deadline to register for this meeting is **Sunday, February 5.**

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Agenda

February 8, Thursday

11:30 a.m.–12:00 p.m.	Lunch
12:00–12:30 p.m.	Introductions, agenda review, and host utility welcome
12:30–2:00 p.m.	Member roundtable
2:00–2:15 p.m.	Break
2:15–3:00 p.m.	Panel discussion: Security deposit and credit alternatives
3:00–4:00 p.m.	Panel discussion: Innovative practices and programs to better serve LMI customers
4:00–4:45 p.m.	Annual Low-Income Customer Survey
4:45–5:00 p.m.	2023 LIEIF database refresh
7:00 p.m.	Dinner

February 9, Friday

7:30–8:30 a.m.	Breakfast
8:00–9:30 a.m.	Host presentation: JEA
9:30–10:00 a.m.	Panel discussion: Lessons learned on LMI engagement and messaging
10:00–10:15 a.m.	Break
10:15–11:15 a.m.	2023 LIEIF research and support priorities
11:15–11:45 a.m.	Readouts
11:45–12:00 a.m.	2023 LIEIF scope and next steps

Venue

Our 2023 meeting will take place at JEA’s headquarters. Participants are responsible for their own transportation and hotel accommodations.

From the Jacksonville International Airport (JAX), it’s approximately 25 minutes away by car (14.5 miles south).



JEA Headquarters
21 W. Church Street
Jacksonville, FL 32202

Upon arrival at JEA headquarters, please check in with your driver’s license or another official form of identification. A staff member will escort you to the meeting room.

Note: Please bring your driver’s license, passport, or other form of ID.

[Click here](#) for a map of the locations.

Lodging

We’ve reserved a block of rooms at a special rate of \$139 per night plus tax at the Marriott Jacksonville Downtown.

[Click here to book your room online](#) or call 1-800-535-4028 and ask for the group code “E Source DEFG” or the group name “Distributed Energy Financial Group.”

Reserve your room by January 7, 2023. Once the room block is full, we’re unable to guarantee the room rate or availability.

Meals

If you have dietary restrictions, please make that clear during registration.

- February 8
 - Lunch will be provided at 11:30 p.m.
 - Dinner at Estrella Cocina (rooftop) at 7:00 p.m.
 - Address: 100 W. Bay Street, Suite 701
- February 9
 - Breakfast will be provided at 7:30 a.m.

